

HERO 2 HERO Program

HERO 2 HERO is a comprehensive, highly individualized program delivered by Veterans for Veterans who are struggling or in crisis in any number of life domains.

The purpose and structure of the program is to meet Veterans where they are **PHYSICALLY, EMOTIONALLY,** and **PSYCHOLOGICALLY.**

Our program seeks to ensure successful outcomes without creating additional burdens or barriers for Veterans. The program can be used to help increase the Veterans participation in multiple services for more acute situations or as a stand-alone support for Veterans who can't or won't engage in other services or interventions.

Our Veteran Peer Support Specialists are able to customize a support plan that is unique to their circumstances by being proportionate to both their level of desired support and the other pressures they are balancing in their life. The support can focus on more tangible issues like connecting the Veteran to needed resources or more complex issues like confronting the effects of Moral Injury.

The HERO 2 HERO program utilizes Veterans who are formally trained in both Peer Support and Moral Injury Repair.

Our program is the only Veteran Peer Support Program that is **MORAL INJURY INFORMED AND MORAL INJURY RESPONSIVE.**

Our mission

VOLUNTEERS OF AMERICA OF ILLINOIS partners with the people we serve to create transformational and lasting change in their lives through programs that support, empower, and transform.



Volunteers of America®

ILLINOIS

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from 9:00 a.m.–5:00 p.m.

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V E T E R A N S

Helping Veterans
rebuild their lives, discover
their full potential, and
achieve their dreams



Volunteers of America®

ILLINOIS

partnering with
VETERANS



to improve
THEIR LIVES

OUR TRUE NORTH PROJECT FOR VETERANS is a comprehensive program for Veterans who are struggling, in crisis, or at-risk of serious instability in their lives. Our True North Project serves more than 500 Veteran households each year including both male and female Veterans; single Veterans and those with children; and those from World War II through the current conflicts in the Middle East.

OUR PROGRAMS ARE FOCUSED ON THE 5 PILLARS OF SUCCESS:

<p>stable housing</p>	<p>stable income</p>
<p>life skills</p>	<p>improved health and wellness</p>
<p>improved social networks</p>	

We receive referrals from local VA Medical Centers, other service providers, vigorous street outreach, and through word of mouth from Veterans currently receiving services.

Our services provide:

STABLE HOUSING

- Move Veterans from homelessness to homefulness (high quality, stable housing that gives Veterans a safe place to belong)
- Prevent Veterans who are at-risk of losing their housing from becoming homeless

STABLE INCOME

- Assist Veterans in finding and sustaining meaningful employment that can provide stability and economic independence for the Veteran and their family
- Connect Veterans to VA benefits and other income supports
- Assist with the job search and placement process
- Provide professional development opportunities
- Provide financial literacy assistance to help support long-term financial stability

LIFE SKILLS

- Build life skills that are essential to a stable and productive life
- Provide coaching and support through life-changing transitions

IMPROVED HEALTH AND WELLNESS

- Address barriers such as untreated mental health challenges and substance abuse issues
- Provide counseling and clinical support
- Help Veterans identify and address the effects of Moral Injury

IMPROVED SOCIAL NETWORKS

- Assist in strengthening and rebuilding families and family relationships
- Build self-sufficiency and independence



Our Hope Manor Housing Developments provide a home for more than 230 Veterans every day. We provide **high-quality housing with intensive and supportive services** to Veterans who are struggling with or at-risk of homelessness.

Hope Hall

Hope Hall, located in Melrose Park, was created in collaboration with the Hines VA Medical Center and is based on the “safe haven” residential model for reaching the most at-risk and chronically homeless Veterans. The program provides safe housing and intensive services for up to 12 male and 2 female Veterans who are homeless and struggling with mental health issues, addiction, or both.

Hope Hall is located at 1919 Main Street, Melrose Park, IL 60160

Hope Manor I

Hope Manor I, located in West Humboldt Park, provides immediate housing for up to 50 Veterans in need of intensive services at the point of referral, and affordable housing with rental support for up to 30 Veterans who require less intensive services but longer-term rental assistance.

Hope Manor I is located at 3053 W. Franklin Blvd., Chicago, IL 60612

Hope Manor II

Hope Manor II, located on the Southside of Chicago, is specifically designed for Veterans with families. The campus-style development is home to 73 Veterans with families.

Hope Manor II is located at 6002 S. Halsted, Chicago, IL 60621

Hope Manor Joliet

Hope Manor Joliet, located in Joliet, Illinois, is specifically designed for Veterans with families. Hope Manor Joliet is our newest campus and is home to 67 Veterans with families. The campus-style development which includes an on-site service center, is modeled after Hope Manor II.

Hope Manor Joliet is located at 1331 Eagle Street, Joliet, IL 60432

